Let's evolve towards

fficient ffective conomical quitable

healthcare.



The event for people who care!







THIS SPRING,

WE WILL MAKE
HEALTHCARE
MORE
EFFICIENT,
EFFECTIVE,
ECONOMICAL
& EQUITABLE.



5th, 6th & 7th April 2024



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The event for people who care!

CAHOCON 2024 is a prestigious international conclave hosted by the Consortium of Accredited Healthcare Organizations (CAHO) and endorsed by esteemed institutions like ISQua, ASQua and QCI.

This event features world-class healthcare leaders, professionals, researchers, and educators, to dwell upon "Making Healthcare Efficient, Effective, Economical & Equitable".

It mirrors our goal to improve healthcare for everyone. Expect invigorating talks, new research insights, practical solutions, and plans for transforming healthcare to benefit all.

This momentous occasion is set for the 6th and 7th of April, at the iconic Biswa Bangla Convention Centre, in the lively city of Kolkata. Ahead of the main event, around 12 insightful pre-conference workshops will take place on 5th April at various hospitals across Kolkata, along with a CAHO Diagnostics & Labs Conference called CAHOLABCON in Biswa Bangla Auditorium.

We anticipate over 2000 delegates who will actively engage in insightful sessions delivered by domestic and international experts. The event's highlights include incisive panel discussions, thought-provoking debates,



innovative poster presentations, and prestigious awards, all punctuated by an exciting live Quiz Competition. The Mega Industry Expo is designed to showcase cutting-edge technology and products while encouraging meaningful networking opportunities and fostering strategic alliances within the industry.

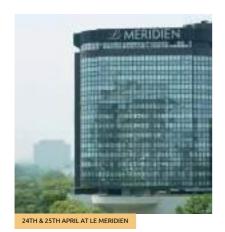
Kolkata, with its rich cultural tapestry and robust healthcare ecosystem, serves as the perfect backdrop for CAHOCON 2024. This summit is more than just an event; it's an experience – a crucible for learning, partnership, and personal evolution.



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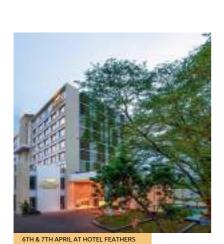
OUR JOURNEY



DELHI

THEME: BEST PRACTICES IN HEALTHCARE

2015



CHENNAI

THEME: TIMELY INTERVENTION IS KEY TO QUALITY

2018



KOCHI

THEME: BUILDING CULTURE OF SAFETY IN HEALTHCARE

2022



BENGALURU

THEME: QUALITY BEYOND ACCREDITATION

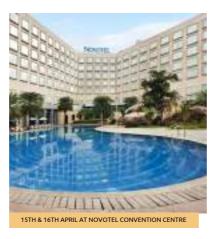
2016



MUMBAI

THEME: HEALTHCARE QUALITY SHOULD IMPACT OUTCOME

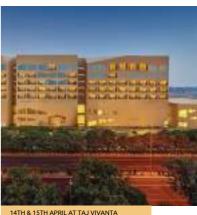
2019



HYDERABAD

THEME: LEADERSHIP IS THE KEY TO QUALITY

2023



DELHI

THEME: MONITOR, MEASURE & IMPROVE

2017



CXO ROUNDTABLES & WEBINARS

PANDEMIC PERIOD

PERIOD OF GROWTH WITH VARIOUS INITIATIVES ON PATIENT SAFETY

2020-21



KOLKATA

THEME: MAKING HEALTHCARE EFFICIENT, EFFECTIVE, ECONOMICAL & EQUITABLE

2024

PAST SPEAKERS

2015

CAHOCON:

DR NARESH TREHAN CMD OF MEDANTA DR DEVI SHETTY CHAIRMAN OF NARAYANA HEALTH

DR GIRDHAR GYANI DIRECTOR GENERAL, AHPI

PROF SRINATH REDDY PRESIDENT PHFI DR R P SINGH SECY. GEN, QCI DR KK KALRA CEO, NABH MR ANIL RELIA DIRECTOR, NABL DR SOMIL NAGPAL SENIOR HEALTH SPECIALIST, THE WORLD BANK DR NAROTTAM PURI ADVISOR HEALTH

SERVICES, FICCI

DR A K AGARWAL DIRECTOR MAULANA

AZAD MEDICAL COLLEGE

DR NAVEEN THOMAS CEO, BANGALORE BAPTIST HOSPITAL

DR ALEX THOMAS PRESIDENT, AHPI

2016

CAHOCON:

M LAKSHMI NARAYAN PRINCIPAL SECY OF HEALTH & FAMILY WELFARE

DR IRINA PAPIVA WHO

DR SUDARSHAN BALLAL CHAIRMAN, MANIPAL

DR NANDAKUMAR JAIRAM CHAIRMAN, COLUMBIA ASIA

DR SANJEEV SINGH SENIOR MEDICAL ADMINISTRATOR, AIMS, KOCHI COL BINIL SHARMA VICE PRESIDENT

COL BINU SHARMA, VICE PRESIDENT, COLUMBIA ASIA HOSPITALS, DELHI DR SUGANTHI IYER DEPUTY DIRECTOR,

MUMBAI

DR PURVISH M PAREKH, MEDICO LEGAL

DR PURVISH M PAREKH, MEDICO LEGAL EXPERT, MUMBAI

DR SATISH KUMAR, DIRECTOR, CMTI DR NAVEEN CHITKARA, JALANDHAR MR UDAI KUMAR, CEO, OHUM HEALTHCARE

2017

CAHOCON:

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PROF JEFFREY BRAITHWAITE, MEMBER ISQUA BOARD

DR SHIV K SARIN, DIRECTOR, ILBS
DR VANDANA JAIN, DIRECTOR, NABL
DR KK AGGARWAL, PRESIDENT, IMA
MR D V S RAMESH, INSURANCE DEPT. IRDA
MR KAMAL KANT GUPTA, DIR BUYSOFT
SYSTEMS PVT. LTD.

DR NAGESHWAR RAO, CMO OF INDIGO **LT COL SARAVJEET KAUR,** NURSING DIRECTOR, MEDANTA

DR ARATI VERMA SR. VICE PRESIDENT, MAX DR KEYOOR C SAMYAK DIAGNOSTIC P. LTD. DR BANSIDHAR TARAI PAN MAX DR VIJAY AGARWAL SECRETARY GENERAL CAHO

2018

CAHOCON:

DR PREETHA REDDY, EXECUTIVE DIRECTOR, APOLLO

DR DINESH ARORA, DIRECTOR, AYUSHMAN BHARAT

MR ALOK SARAOGI CIO, ASHOK LEYLAND DR VANDANA JAIN, DIRECTOR, NABL DR. ANTONY BASILE MEDICAL DIRECTOR-STAR HOSPITAL, HYDERABAD

DR HARISH PILLAI CEO, ASTER MEDCITY
DR ATUL TATHAI LAL PATH LAB, DELHI
DR VENKATESH THUPPIL DIRECTORFOUNDATION FOR QUALITY INDIA
DR SRINIVASARAMAN DIRECTOR,
ANDERSON DIAGNOSTICS & LABS, CHENNAI
MR SAMUEL ABRAHAM LEGAL ADVISOR,
CMC VELLORE

DR ARUN AGARWAL EX DEAN, MAMC & EX-PRESIDENT, DELHI MEDICAL COUNCIL

2019

CAHOCON:

DR RAVINDRAN JEGASOTHY DEAN, MAHSA UNIVERSITY-MALAYSIA

DR THOMAS KOZLOWSKI PRINCIPAL CONSULTANT- ASIA PACIFIC

MR YATEESH WAHAAL, EXECUTIVE DIRECTOR, NAYATI HEALTHCARE & RESEARCH PVT. LTD.

MS SONALI BENDRE FILM ACTRESS MR PRAVEEN NIJHARA CEO, HANSA RESEARCH GROUP

DR HARISH PILLAI CEO- ASER HOSPITALS & CLINICS (INDIA)

DR BHAWNA RAO DD, NACO, DELHI
DR ARVINDER SINGH CMD & CHIEF
PATHOLOGIST, ARTH DIAGNOSTIC
LT. GEN (DR.) VELU NAIR FORMER DGMS

2020

CAHOTECH:

COL SATYENDRA VERMA DIRECTOR, XSACLE INNOVATIONS PVT LTD DR SYED SABAHAT AZIM CEO, GLOBAL HEALTHCARE

DR MANICK RAJENDRAN FOUNDER, IMMI LIFE HEALTHCARE

DR SARAD ANAND JUPALLI MANAGING DIRECTOR, SHIVAM MEDISOFT PVT LTD DR YOAV FISHER HEAD OF

TECHNOLOGICAL INNOVATION AND DIGITAL HEALTH, HEALTHIL ISRAEL DR AYUSHI TANDON PROJECT LEAD,

ALLIANCE FOR TELEMEDICINE REGISTRY

DR SAMEER KODKANI AGM HEALTHCARE,
MUMBAI

DR VARDARAJ GURUPUR FLORIDA DR GIRDHAR GYANI DIRECTOR GENERAL, AHPI DR WUI-CHIANG LEE DIRECTOR, TAIWAN

2021

CAHOTECH:

DR RS SHARMA DIR GENERAL OF UIDAI DR RANI SHIFRON CEO, HEALTHIER GLOBE DR AMIT MOOKIM PRESIDENT, TIE MUMBAI DR VISHAL RAO HCG , BANGALORE DR HARSH MAHAJAN FOUNDER, MAHAJAN IMAGING

DR RAJKUMAR V PATIL DIRECTOR MEDICAL SERVICES, BOMBAY HOSPITAL

DR ARVIND SIVARAMAKRISHNAN CIO, APOLLO HOSPITALS

DR KEDAR TORASKAR SETH MOTISHAH
CROSS LN, MAZGAON, MUMBAI
DR ELLIOT B SLOANE PR. OF FOUNDATION
FOR LIVING, WELLNESS, AND HEALTH
MR JOY CHAKRABORTY COO, HINDUJA
MR MUTHU SINGARAM, CO-FOUNDER
DR SHARVIL P PATEL MD OF ZYDUS
LIFESCIENCES LTD

2022

CAHOCON

BAR (RETD) FORMER DGMS (IAF)
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DR CARSTEN ENGEL, CEO
MR NORMAN DEERY VP, WOLTERS KLUWER
DR RAKSHAY SHETTY, DIRECTOR, RAINBOW
CHILDREN'S HOSPITAL
DR V P PAILY HOD - OBS & GYNAE

AM (DR) PAWAN KAPOOR AVSM, VSM AND

DR DEEPAK V, DEP. DIRECTOR KIMS HEALTH DR ATUL MOHAN KOCHHAR CEO NABH MR SHYAM SRINIVASAN MD & CEO FBL MR SOM MITTAL FORMER CHAIRMAN AND PRESIDENT, OF NASSCOM

MR P NEELKANNAN, CEO, APOLLO HOSP. FR SHAIJU AUGUSTINE THOPPIL DIRECTOR & CEO LOURDES HOSPITAL

MR SURESH LULLA FDR & MT QIMPRO FOUNDATION

2023

CAHOCON:

DR SANGITA REDDY APOLLO HOSPITALS DR GV RAO AIG HOSPITALS DR GRAHAM DICKSON LEADS GLOBAL DR RAVINDRAN JEGASOTHY FORMER PRES, ASQUA

MS PRATYUSHA SHARMA COGNIZANT DR ANURAG SAXENA UNI OF SASK. CAPT DR USHA BANERJEE APOLLO HOSP. MS LOIUSE CUSKELLY ACHSI DR ZHIWEN JOSEPH LO WOODLANDS HEALTH

DR SANJEEV K SINGH AIMS

MR DAVID EVANS SCHNIEDER ELECTRIC DR N SRIDHAR KAUVERY HOSPITAL DR SHIN USHIRO JAPAN COUNCIL OF QUALITY HEALTHCARE

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Conferences
Workshops
Trade Expo
Competitions
Debates





Engage with the top leaders, innovators, industry partners and colleagues in a feature packed 3-day evolutionary marathon!

WORKSHOPS

4TH APRIL 2024

PRE-LABCON



IMMUNO-HISTOCHEMISTRY



CLINICAL MICROBIOLOGY



NOVEL TECHNIQUES IN BIOCHEMISTRY



QUALITY CONTROL & HEMATOLOGY



MEDICAL TOURISM



ENVIRONMENTAL, SOCIAL & CORPORATE GOVERNANCE (ESG)



FACILITY & EQUIPMENT MANAGEMENT



SERVICE EXCELLENCE



CLINICAL INDICATORS



NURSING EXCELLENCE



PLANNING & COMMISSIONING OF ONCOLOGY CENTRE



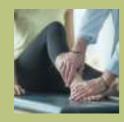
AMS & INFECTION CONTROL



AYUSH & ALTERNATIVE MEDICINE



FINANCIAL STABILITY



PHYSICAL MEDICINE AND REHAB: EMBRACING QUALITY



DISTRIBUTED LEADERSHIP

PRE-CAHOCON



REGISTRATION

REGISTER NOW

INDIAN DELEGATES

CAHO Membership Status / Registration Options	Regular Member	Associate Member	Non- member	Student
ONLY CAHOCON (6th & 7th April)	₹3,500	₹4,000	₹4,500	₹3,000
CAHOCON + PRE- CONFERENCE WORKSHOPS (5th, 6th and 7th April)	₹4,500	₹5,000	₹5,500	₹4,000
PRE-CONFERENCE WORKSHOPS (5th April)	₹1,000	₹1,000	₹1,500	₹1,000
BANQUET (6th April, Evening)	₹2,000	₹2,000	₹2,000	₹2,000
ACCOMODATION OPTION Single per night at TAJ Double per night at TAJ	₹7,500 ₹11,000	₹7,500 ₹11,000	₹7,500 ₹11,000	₹7,500 ₹11,000

Group Registration Discounts (for all categories):

- 5-10 Delegates: 10% Discount on Registration
- >10 Delegates: 20% Discount on Registration

^{*}Registration is non-refundable. Pre-conference workshops held at various hospitals of Kolkata. Inclusive of 18% GST.

REGISTRATION

REGISTER NOW

INTERNATIONAL DELEGATES (SAARC COUNTRIES)

Membership Status / Registration Options	CAHO/ISQua/ ASQua Member	Non-member	Student
ONLY CAHOCON (6th & 7th April)	\$60	\$90	\$50
CAHOCON + PRE- CONFERENCE WORKSHOPS (5th, 6th and 7th April)	\$100	\$140	\$90
BANQUET (6th April, Evening)	Complimentary	Complimentary	Complimentary
ACCOMODATION OPTION 2 Nights 3 Nights 4 Nights	\$190 \$280 \$370	\$190 \$280 \$370	\$190 \$280 \$370

Group Registration Discounts (for all categories):

- 5-10 Delegates: 10% Discount on Registration
- >10 Delegates: 20% Discount on Registration

INTERNATIONAL DELEGATES (NON-SAARC COUNTRIES)

Membership Status / Registration Options	CAHO/ISQua/ ASQua Member	Non-member	Student
ONLY CAHOCON (6th & 7th April)	\$180	\$210	\$140
CAHOCON + PRE- CONFERENCE WORKSHOPS (5th, 6th and 7th April)	\$220	\$260	\$180
BANQUET (6th April, Evening)	Complimentary	Complimentary	Complimentary
ACCOMODATION OPTION 2 Nights 3 Nights 4 Nights	\$190 \$280 \$370	\$190 \$280 \$370	\$190 \$280 \$370

Group Registration Discounts (for all categories):

- 5-10 Delegates: 10% Discount on Registration
- >10 Delegates: 20% Discount on Registration

^{*}Registration is non-refundable. Pre-conference workshops held at various hospitals of Kolkata. Inclusive of 18% GST.



PAPER PRESENTATION COMPETITION

Competition Application Categories: Delegates and Students

Submission Categories: Clinical, Nursing, Diagnostic and General & Support Services

ABSTRACTS SUBMISSION FOR PAPER PRESENTATION

SUBMISSION FORMAT:

- Title (30 Words)
- Introduction (200 Words)
- Aim / Objective(100 words)
- Study design/ Methodology/ Result (100 words)
- Discussion/Findings (300 words)
- Conclusion (100 words)

NOTES:

- 1. Declaration of shortlisted Platform Presentation, E-Poster Presentations and Lightning Talks on 29th February 2024
- 2. Presentations will be permitted only on conference registration
- 3. Final Presentations, E-Poster and lighting talks submission in the specified template by 10th March 2024.
- 4. Participation Certificates will be issued for contributors only on registration.
- 5. The best Platform, Poster Presentations and lighting talks in each category will be awarded during valedictory on 7th April 2024.

Last date of submission: 31st January, 2024



VIDEO PRESENTATION COMPETITION

VIDEO PRESENTATION SUBMISSION FORMAT: Duration of the Video: 2-3Min

SUBMISSION FORMAT:

- Title (30 Words)
- Introduction (200 Words)
- Video format (YouTube or Drive Link) (max 10MB)

NOTES:

- 1. Videos will be streamed and evaluated by the panel of judges during intermissions of the conference.,
- 2. Video Presentations will be permitted only for registered conference attendees
- 3. Participation Certificates for contributors will be granted only if registered
- 4. Outstanding Video Presentation will be recognised during the closing ceremony on 7th April, 2024

Last date of submission: 31st January, 2024



BEST RESEARCH PUBLICATION IN QUALITY

Submissions are open for articles authored and published within the time frame of 2022-2023 in both national and international journals

SUBMISSION FORMAT:

- Title (30 Words)
- Introduction (200 Words)
- Document Upload (pdf)
- Supporting Publication Link Upload

NOTES:

- 1. Submission shall include details of publishing journal, supplemental information, journal copy and acceptance confirmation.
- 2. Announcement of selected publications for presentation on 29th February, 2024
- 3. Publication Presentations will be permitted only for registered conference attendees
- 4. Participation Certificates for contributors will be granted only if registered
- 5. Exceptional Research Publication will be recognised during the closing ceremony on 7th April, 2024

Last date of submission: 31st January, 2024



BEST CLINICAL AUDITS

Submissions are open for clinical audits on structure, process and outcomes conducted within the time frame of 2023-2024.

SUBMISSION FORMAT:

- Title (30 words)
- Reason for Choice of Audit (150 words)
- Criteria (150 words)
- Standards set and Rationale (150 words)
- Preparation & Planning (150 words)
- Methodology (150 words)
- Inclusion / Exclusion Criteria (150 words)

- Data Collection (150 words)
- Findings (300 words)
- Recommendations (150 words)
- Follow up & Evaluation of Change (150 words)
- Impact of Audit (150 words)
- Conclusion (150 words)

NOTES:

- 1. Announcement of selected audits for presentation on 29th February, 2024
- 2. Audit Presentations will be permitted only for registered conference attendees
- 3. Presenter must have accessible raw data, either in hard or digital format, for verification purposes
- 4. Participation Certificates for contributors will be granted only if registered
- 5. Exceptional Clinical Audit will be recognised during the closing ceremony on 7th April, 2024

Last date of submission: 31st January, 2024



YOUNG QUALITY ACHIEVER AWARD

To recognize and encourage outstanding achievements of professionals who have contributed/contributed to the sphere of healthcare quality.

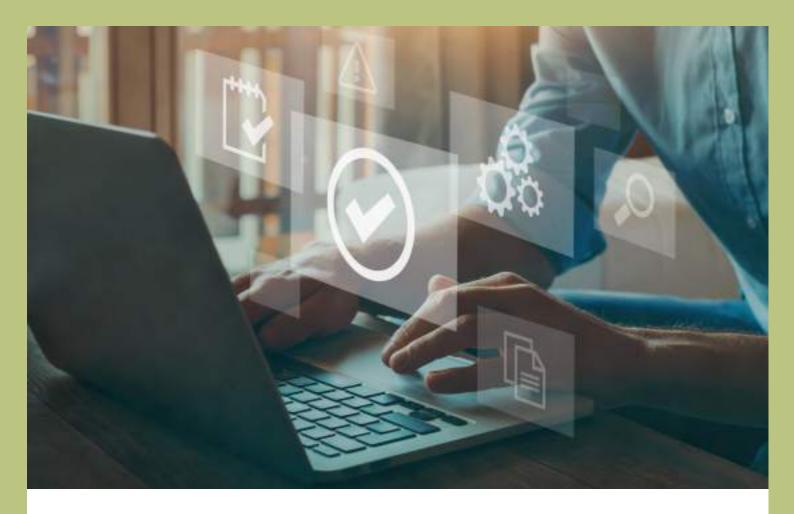
ELIGIBILITY CRITERIA

- Age < 45yrs
- Substantial work in the field of healthcare quality
- Research publication in the field of healthcare quality
- Change management in healthcare quality
- Life Member of CAHO

NOTES:

- 1. Announcement of shortlisted applicants for presentation to a panel of jury on 29th February, 2024
- 2. The award will be conferred during the closing ceremony on 7th April, 2024 only on conference registration.

Last date of submission: 31st January, 2024



QUALITY CHAMPION AWARD

To recognize outstanding individuals who have demonstrated significant contributions to healthcare quality.

ELIGIBILITY CRITERIA

- Eligibility: >45yrs
- Substantial work in the field of healthcare quality
- Research publication in the field of healthcare quality
- Change management in healthcare quality
- Life member of CAHO

NOTES:

- 1. Announcement of shortlisted applicants for presentation to a panel of jury on 29th February, 2024
- 2. The award will be conferred during the closing ceremony on 7th April, 2024 only on conference registration.

Last date of submission: 31st January, 2024

ABOUT CAHO

A not-for-profit body representing healthcare institutions, diagnostic centres and quality professionals with an overarching aim to promote patient safety through better training for hospital staff, quality through communication skills for the healthcare professional and accreditation in healthcare ecosystem.

Our aim is to systematically infuse & spread the message of quality in healthcare at the grassroot level so as to develop a culture of safety in healthcare organizations. We as an association of healthcare institutions, diagnostics centres and individuals pool our resources for achieving the common goals of promoting quality, patient safety and accreditation.



COMMITTED TO SAFER HEALTHCARE



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CHAIRPERSON



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CO-CHAIRPERSON

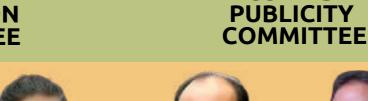


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Fr. Johnson
Vazhappilly CMI
CHAIRPERSON
HEALTHCARE
INSTITUTIONS



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PROFESSIONALS



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Dr. Sankar Sengupta ZONAL CHAIRPERSON -EAST



Mrs. Rama Rajasekaran ZONAL CHAIRPERSON -SOUTH

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Ravindran Jegasothy
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Dr. Gary SmithMEMBER



PROF DATO' DR HJ
ABDUL RAHIM
ABDULLAH
MEMBER



DR PALITHA ABEYKOON MEMBER



Prof. Dr. Shin UshiroMEMBER



Dr. Wui-Chiang LeeMEMBER



Dr. Joel A. RoosMEMBER



Dr. Neesha NairMEMBER



Dr. Piyawan LimpanyalertMEMBER

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DR VENKATESH THUPPIL Patron, CAHO



DR ALEXANDER THOMAS Patron, CAHO



AM (DR.) PAWAN KAPOOR Patron, CAHO



DR MI SAHADULLAPatron, CAHO



DR NAGENDRA SWAMY S CPatron, CAHO





Making Healthcare Efficient, Effective, Economical & Equitable



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